

- Speaker 1: Dealing with the passing of our father and two and a half years of a legal battle is a difficult situation and process emotionally. Having someone like Shannon and her team who are there to hold your hand through it is just the best feeling.
- Shannon Miller: The typical client that comes to our practice is struggling. Oftentimes, it's people who are in crisis because they have a medical condition or issues related to a loved one.
- Courtney Brown: I think they're mostly shocked to find out they have to go through this whole process with the court, and then they become overwhelmed.
- Shannon Miller: Most people just want information, whether it's a litigation matter or it's an issue dealing with long-term care planning.
- Anna Blakely: People come in here. Tell us a little bit about what's going on. Something's happened, they have an issue, and they're coming to us for immediate help.
- Genna Fasullo L...: People want peace of mind. They want to know that their assets are protected, that their family will be cared for, and that the next stage of their life, everything is in order.
- Shannon Miller: They may come to us and say, "My mother is in the hospital," or, "She's already in a nursing home," or, "The facility won't let me talk to her." We have a lot of tools at our disposal to help address people's issues as they age.
- Genna Fasullo L...: Shannon being board certified in elder law I would say as a client that would give me peace of mind. It really truly means that they have honed their skills and their practice and their experience specifically in this area. Any of the challenges that I may face in the future, my attorney is more than equipped to be able to help me deal with. When the first call is made to our office, we will always answer any questions along the way because what we're dealing with are a lot of complex issues.
- Shannon Miller: And we can come up with a solution because we have that added benefit of being unafraid to walk into a courthouse, make sure that things are done properly. Because really all that we're trying to do is to help people age gracefully.