

Nancy Klokke:

I wanted to know that somebody understood my needs in the legal sense, and also made sure that I understood what they were crafting and the implications of what they were putting together.

Nancy Klokke:

My name is Nancy Klokke. I live in Gainesville, Florida. My husband had recently passed away, I had no children, and I also still had ongoing business. So that meant I needed to mesh my legal needs with the next chapter in my life. I had gone to Miller Elder Law about four years before, so I already had a relationship. The nice thing about Miller Elder Law is that they deal in regular words. Shannon Miller and the paralegal I worked with both have a lot of experience in capital letters, Common Sense. From the first consultation, I called, made an appointment. They sent me a questionnaire. I answered questions on the documents that needed revision. Then they sent me drafts. I evaluated those. We reworked them, and they gave me a couple of different directions to go.

Nancy Klokke:

They explained everything in each step. I also loved their attention to detail. When I was signing things, if I wasn't using the right colored pen, or if a paper got a little crinkled, they went back and reprinted it and we did it again. Everything had to be right, and that's so reassuring. If I were to compare Miller Elder care with earlier experiences with lawyers, I would say I had fallen into a basket of experts now. I would continue to recommend them, and I wouldn't be surprised if people are already in an established relationship with Miller Elder Law.